

## "Pushy" door-to-door Water Heater sales people.

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We recently had a call from an Area Coordinator, telling us about the 'pushy' and dubious behaviour of Water Heater door-to-door sales people, in this case supposedly representing the OEG (Ontario Energy Group).

Firstly, if you have a contract for a rental water heater, any problems should be referred to your rental company. The door-to-door sales people can be aggressive and want you to sign with their company.

Whilst you are free to choose as a paying customer ...

### Consider these FIVE simple steps

1. If you don't like dealing with callers, you can help keep them away by placing a "no soliciting" sign somewhere near or on your front door. If that still doesn't stop them from knocking, **do not answer the door unless you know who is calling.**
2. If you answer the door and do not know the person or feel comfortable with them, politely ask them to leave your property. **DO NOT let them in your home.** Giving them the opportunity to scope out the inside of your home can be a gateway to burglary as well as other crimes.
3. If you are suspicious of them, get a description of the person (and vehicle if they have one) and call the Police immediately (**9-1-1** if urgent or 519-661-5670 if non-urgent). Do not get personally involved.
4. Make sure that the salesperson is not able to record or remember your social security number, banking or any personal information.
5. If you can, let your neighbours know straight away.

**Remember that by taking these simple steps, you can reduce opportunities for crime.**